

# Getting better with information



## ◆ Primary Care Communications

The spotlight is on 'primary care communications'. General practitioners need to *share and exchange information* with acute, community and ambulance trusts; health authorities; other GPs...*the list goes on*. The questions are how, and what will it cost? Many solutions are being offered based on electronic mail, EDI, World Wide Web, Java, and electronic forms. But which, if any, provide the answer for today *and for tomorrow*. What are the implications to GPs and practice staff, *and their IT systems*. BDS Solutions will work with you, and help you define the way forward. For more information call Mark Treleven.

## ◆ Internal Communications

As technology has evolved, electronic communication has taken a *significant step forward*. X.400 communication and internet access from the desktop is available in many guises, but you need to understand how to *migrate and manage* communications throughout your organisation, then *implement and integrate* it. BDS Solutions can help you at all levels with your internal communication environment. To find out more call Ceri Eames and discuss your requirement.

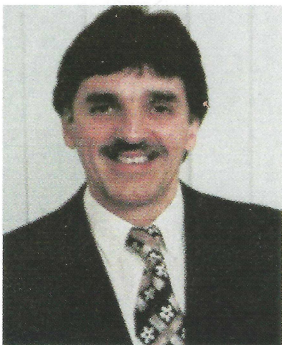


## ◆ Locality Commissioning – a different level of understanding

Differing and evolving models of commissioning hold the key to balancing the benefits of strategic centralised planning with the flexibility and desire for local autonomy. BDS Solutions acknowledge the need to *enhance information support systems* to meet the growing demand for *multi-tier* (district, locality, practice) and *multi-agency* (authority, locality group, practitioner) *commissioning*. As needs change, so must the information view. Contact Kevin Eales to find out how to integrate your locality systems.

## ◆ Managing Information

Management information in any organisation can be found in two formats, *Event data* held in structured database systems and *text* held in many forms and locations. The textual data represents a *valuable untapped source of information* to your organisation and beyond. It can also represent the largest drain on your organisation's scarce resource through duplication and searching. You can reduce waste by improved information management. For 'better' information contact Paul White and maximise efficiency.



## ◆ The Electronic Patient Record – virtual reality

If operational NHS systems are enhanced using data warehousing techniques, the concept of an *ICWS* (Integrated Clinical WorkStation) environment with a virtual 'EPR window' into data presented by distributed systems becomes a *reality*. BDS Solutions has the experience and knowledge to make this happen and together we can mould the next generation of NHS information support systems. For more information and further detail on our products and services, contact Derrick Foan or visit our web site.

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