

## Collaboration



### Microsoft specialists delivering optimised messaging and collaboration services to the NHS

BDS Solutions are an official Microsoft Partner, trusted to provide our health and care organisations with the most appropriate software to meet their needs, while ensuring the highest levels of compatibility with organisations they work with.

#### *Microsoft Exchange*

- Microsoft Exchange is a messaging system which offers a range of features and is designed for use in business settings.
- BDS Solutions' experts have been working with Microsoft Exchange for 15 years, providing efficient and secure email services to health and care organisations across the country.
- BDS Solutions can advise on all aspects of upgrading to Exchange 2010/13 including replication, archiving, and access from a range of devices.

#### *Microsoft Lync*

- Microsoft Lync makes it easy for staff to work effectively from anywhere, at any time.
- Microsoft Lync delivers instant messaging, audio and video conferencing whilst using a PC or tablet.
- BDS experts work closely with organisations to make sure their Lync infrastructure works for them, quickly and reliably.

#### *Microsoft SharePoint*

- Microsoft SharePoint is a browser-based platform to store, organise, share and access information from any device.
- BDS Solutions specialise in migrating your existing systems to SharePoint.
- This makes it easy to access data and documents, and for people to share information and collaborate across a range of devices, whether fixed or mobile.
- BDS design and implement robust, high-performing and scalable platforms for NHS Trusts to get the most from SharePoint's many features.
- Our platforms can work across intranet, extranet and internet at the same time.

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## CASE STUDIES

### Norfolk Community Health and Care Trust

Norfolk Community Health and Care Trust needed to establish a new server and desktop infrastructure, inclusive of a new Microsoft Exchange 2013 organisation, for its 5,000 active Exchange 2003 mailboxes, public folders and groups.

- BDS Solutions migrated the Trusts Outlook 2003 client user accounts cross-forest, via a temporary Exchange 2010 server, into a new 2012 Active Directory environment incorporating a resilient Exchange 2013 two-node Database Availability Group (DAG).
- The introduction of an interim 2010 platform allowed BDS to deliver a cost-effective migration using Microsoft native tools and avoiding the need for expensive 3rd party migration software.
- The final user cutover to the new service was undertaken outside of core hours by BDS Solutions who dealt with all profile reconfiguration and user and data migration.
- The new Exchange 2013 organisation was further supported with BDS Flexi-Care, providing the Trust with 24x7 access to BDS' Microsoft, VMware and Citrix specialists.

### Central Manchester University Hospitals NHS Foundation Trust

Central Manchester Foundation Trust upgraded from SharePoint 2003 to SharePoint Server 2010 with new infrastructure to benefit from numerous improvements to the software.

- BDS Solutions developed a platform based on access requirements and anticipated growth to allow sites to implement their own storage, web access and security policies without over-complex administration.
- Migration procedures were established and thoroughly tested using a separate system and the process itself took place via an interim Installation, as tools to upgrade directly from SharePoint 2003 were not available.
- BDS Solutions provided a platform offering much greater flexibility and scalability so the Trust can develop its corporate information management systems and devolve SharePoint content management.

*"Excellent, just excellent. The BDS consultants were like part of the team.*

*The transition from the legacy services to the new Active Directory 2012 and Exchange 2013 platform was delivered seamlessly by BDS."*

**Security & Change Consultant**

*Norfolk Community Health and Care Trust*

**Tailored IT services from BDS include:**



**IT Service Desk  
Active Directory**



**Identity Management**



**Technical Consultancy**



**Datacentre**



**End User Computing**

**Security**

For more information contact BDS Solutions on:

**info@bds-solutions.co.uk | 01884 33440 | www.bds-solutions.co.uk**

