

## NHSmail and Office 365

**NHSmail is available for use by any organisation commissioned to deliver NHS healthcare or related activities. More than half-a-million staff already use NHSmail on a daily basis in England and Scotland to help them deliver better patient care. User numbers are growing at a rate of more than 10% per annum, as more organisations choose NHSmail as their preferred email service.**

- Emails are protected to UK Government standards, ensuring that sensitive and confidential information is kept safe.
- It can be used to replace more expensive paper or telephone-based communication processes
- NHSmail works all day and night and the helpdesk is open 24 hours a day, 365 days a year.
- Users of NHSmail are protected by sophisticated and up-to-date anti-virus and anti-spam software, which checks every email passing through the NHSmail service
- NHSmail integrates seamlessly with software installed on the vast majority of PCs, laptops, smartphones and tablets

The procurement of the new service, NHSmail2, is now complete. NHSmail2 will deliver improved capabilities to a wider audience until summer 2020. The new service incorporates email, directory and calendar functionality.

- 4GB mailboxes as standard for all users.
- Instant messenger
- Improved unwanted email protection
- Skype for Business
- Easy-to-search directory

Microsoft Office 365 has achieved the English Health and Social Care Email ISB 1596 standard, which allows Outlook to be used for emails containing personal and sensitive data.

ISB 1596 requires email service providers to meet a set of independently audited baseline controls that stick to a range of information governance policies and principles.

The standard is used to establish how personal and sensitive data, such as information that can identify a patient, is kept safe when using email and enables staff to follow correct data handling procedures.



BDS Solutions is able to provide a CESG Listed Advisor Scheme (CLAS) accredited consultant specializing in the delivery of Information Security Management System (ISMS) programmes where the objective is ISO 27001:2013 compliance which is a key component of the new secure email standard.

A Scope Statement is produced that details which departments and business units are to be covered by the ISMS. A review exercise will compare the organization's current capability against the requirement of ISO-27001:2013 best practice specific to the Microsoft Exchange service.

The main output of this engagement is a current state analysis, a document detailing the organization's current state against the ISO27001:2013 security control objectives for the e-mail service. This may then be used to develop a Security Improvement Plan to identify the next steps in the ISMS project implementation programme.

For more information please contact BDS Solutions on **01884 33440** or visit **bds-solutions.co.uk**

BDS Solutions is a technology partner for NHS organisations throughout the country. BDS deliver, develop and support Microsoft, VMware, Citrix and Dell products together with associated 3rd party and in-house developed security and management software. BDS Solutions is ISO9001:2008 accredited, IGSoC compliant and provides dedicated service desk support for NHS organisations via N3.

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