

Blackpool Teaching Hospitals Testimonial



Blackpool, Fylde and Wyre Hospitals NHS Foundation Trust services a large IT infrastructure offering support to over 4,000 healthcare professionals across a geographically dispersed and complex desktop estate. As is the case with all NHS Trusts, end users are increasingly reliant on a dependable, efficient and familiar IT environment.

Business Objectives

- 2,400 PC desktops refresh in 20 weeks
- Streamlined image deployment
- Centralised configuration management
- Group policy governance
- Automated application deployment
- Common user interface

“Performing a previous upgrade from Windows NT to Windows 2000 proved to be a complex and resource intensive undertaking. Refreshing 2,500 units would not be achievable in a short timescale using internal resources while maintaining operational services. We found that the Trust’s requirements for centralised administration, implementing NHS Best Practice Group Policies and guaranteed delivery was beyond the scope of many Desktop Deployment companies, so we approached BDS Solutions to partner us.”

Business Outcomes:

- 2,400 PC desktops delivered on time
- Reduced image management overhead
- Configuration management automated
- Maintainable Group Policy governance
- 200+ application packaged and deployed

For more information please contact
BDS Solutions on
01884 33440
or visit
bds-solutions.co.uk

BDS Solutions is a technology partner for NHS organisations throughout the country. BDS deliver, develop and support Microsoft, VMware, Citrix and Dell products together with associated 3rd party and in-house developed security and management software. BDS Solutions is ISO9001:2008 accredited, IGSoC compliant and provides dedicated service desk support for NHS organisations via N3.

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"I worked closely with the BDS Solutions deployment team and was amazed by the throughput of the units whilst still maintaining the highest quality. BDS' technical skills, project management experience and quality standards were clearly evident as they provided a solution well above other providers we have used before."

IT Project Manager

"BDS Solutions invested time and effort to ensure our objectives were clearly defined and the impact on the business was fully understood. The resulting Active Directory structure and Group Policies are well considered and makes maintaining the client estate easier than ever; just last week a Microsoft update caused problems with a clinical application, and using the capabilities provided by BDS the registry fix was applied to all affected machine with a few clicks - a substantial time saving."

IT Operations Manager

"BDS Solutions are a valuable partner and I am pleased with the outcome of the project. It was an impressive undertaking to deploy 2,400 units within time and budget without compromising quality/ BDS were typically professional and feedback from users and staff was very positive. Having an experienced BDS Consultant manage the project made a big difference resulting in a successful outcome that would not have been possible with other providers."

IT Manager

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